

**WRITTEN QUESTION TO THE MINISTER FOR TREASURY AND RESOURCES  
BY DEPUTY S.S.P.A. POWER OF ST. BRELADE  
ANSWER TO BE TABLED ON TUESDAY 5th MARCH 2013**

**Question**

Could the Minister as representative of the shareholder, list the payment methods offered to the public by States owned utility companies for monthly or quarterly billing so that it is easy to identify those unable or unwilling to accept cheque payments?

**Answer**

Presently all States-owned utilities accept payment by cheque but JT propose a change as explained below.

The tables below show the methods of payment, which are currently accepted, and how payments can be made to JT, Jersey Water, JEC and Jersey Post.

<b>Method of payments</b>	<b>Jersey Post</b>	<b>Jersey Water</b>	<b>JEC</b>	<b>JT</b>
Cheques	Yes <sup>(1)</sup>	Yes	Yes	Yes <sup>(2)</sup>
Cash	Yes	Yes	Yes	Yes
Direct Debits	Yes	Yes	Yes	Yes
Standing Orders	Yes	Yes - By prior arrangement	No	No
Other methods	Credit/debit cards	Credit/ debit cards, direct bank transfers, online	Pay as you go, / debit cards, online	Credit/debit cards, online, Payzone

- (1) Cheques are not accepted for sales over the counter however Jersey Post continue to accept cheques from some companies and have agreed limits which vary from customer to customer.
- (2) Cheques are currently accepted however JT has proposed that payment by cheque will be withdrawn from the second quarter of 2013.

<b>Where to make payment</b>	<b>Jersey Post</b>	<b>Jersey Water</b>	<b>JEC</b>	<b>JT</b>
By Post	Yes	Yes	Yes	Yes
In person at head office	Yes	Yes	Yes	Yes at JT's shop
At a Post office	Yes	Yes	Yes	Yes
Other places	N/A	Online, phone	Phone, Online	Phone, Online, Payzone

The four Utilities are commercial businesses and some encourage customers to use electronic payment methods. Like many retailers, JEC offers discounts to customers who pay electronically.

JT has given presentations to various user groups about the planned withdrawal of cheques, including Age Concern, and further communication is planned.

JT have also partnered with Payzone, which will give customers the option to pay in person by cash, card or cheque. JT's decision to implement Payzone bill payments was taken with elderly residents in mind.